CASE STUDY

emSigner:
Closing the Digital Gap in Signing
and Approval of Documents on SAP Platform

Closing the Digital Gap in Signing and Approval of Documents on SAP Platform

Overview

In spite of the emphasis on automation and digitalization on SAP platform, finance departments across the board are still facing considerable challenges in obtaining signatures and validating documents. By disrupting the digital workflow — either by taking the manual signature route or moving to a different e-signature platform that is not integrated with the SAP platform — they are being forced to compromise on visibility with regards to the status of the document throughout the process, which is not ideal. emSigner strives to bridge this divide by establishing a tight integration with the SAP platform and enabling organizations to quickly sign and approve documents using secure, legally compliant electronic and digital signatures from within the ERP platform.

The Challenge

On the surface, gaining approvals and moving finance related documents seamlessly between departments, customers, partners, suppliers, and employees on the SAP platform may seem like a simple task. However, a closer look will reveal great inefficiencies. While traditional paper-based systems that require physical signatures are largely cumbersome and time-consuming, e-signature based signing solutions that prompt you to leave the SAP platform and move to a different platform to complete the signing process, is not greatly helpful.

The Scope of Our Digital Signing Solution

emSigner will help in the signing and management of documents such as:

- Cash Journals
- Financial Statements
- Credit and Debit Notes
- Balance Sheets
- Invoices
- Purchase Orders
- TDS Certificates
- Bills & Receipts
- Monthly Statements
- Statement of Accounts & more

eMudhra's Answer

emSigner's integration with SAP platform allows companies to seamlessly sign all the finance related documents using both legally valid electronic signatures and crypto-token based Digital Signature Certificates. The user has to simply click on the signing option specified in the document stored in SAP platform, which will push him to the emSigner Signer Gateway that is plugged-in using API integration in the backend, select the electronic or digital signature that he wants to add and sign the document, in a flash.

Since there will be no lag in signing and approval process, this integration takes the complexity out of moving finance related documents seamlessly between departments, customers, partners, suppliers, and employees.

The result:

- Eliminate printing and courier cost, and save up to 80% on paper based costs
- Increase operational efficiency by up to 40%
- Reduce document creation to signing cycle by up to 70%

The Advantages

- Real-time signing from anywhere, anytime; multiple signing options is also available

- Close deals faster with seamless Digital Signature Management

- More visibility into the process with real-time tracking and status management

- Remove paper-based manual work

- Secure, electronic, and digital signatures recognized worldwide including crypto-token based signatures, remote signatures, eIDAS compliant signatures, eSign (in India) compliant signatures, and eSignatures that are based on Click or Type to Sign

- Comprehensive audit trail of documents

The Value Derived

Improved Productivity

- With the help of the SAP and emSigner Integration, you can sign and send documents via a one-click process

- You can track the status (i.e. sent/ delivered/ completed/ declined, and so on) of the documents without moving out of the SAP platform

- Once the required action has been completed on the document by the customer, you can automatically retrieve the signed document in the SAP platform.

- You can witness improved productivity due to the elimination of manual paper-based work, as everything gets automated and managed in one place

Improved Visibility

- You can track the status of the documents at every stage of document handling, right from sending until document sign-off, from within the SAP platform

- You can be assured of clear visibility into the details of the recipients of the documents and also if they have received/ declined/ signed the document from within the SAP platform

- emSigner also sends out notifications to the customer via email once the document has been completed/declined/voided (by the user)

Increased Revenue

- With this integration, your business can reduce operational costs by removing manual paper-based processes, thus helping reduce cost and increase revenue

About eMudhra:

Much like the name, which is an embodiment of the seal of authenticity in the electronic or digital world, eMudhra is a cyber security solutions company and a trust service provider that is focused on accelerating the world's transition to a secure integrated digital society. With presence in 5 continents and a global delivery center in Bengaluru, India, eMudhra is empowering secure digital transformation of over 45 global banks, several Fortune 100 customers and thousands of SMEs.